# EASTERN DISTRICT OF PENNSYLVANIA

ROBERT REINKING,	)		
Plaintiff,	)		
v.	) No.	No. <b>14</b>	2998
GC SERVICES, LP	)		
Defendant.	)		

# PLAINTIFF'S COMPLAINT

NOW COMES Plaintiff, ROBERT REINKING ("Plaintiff"), by and through his attorneys, and for his Complaint against Defendant, GC SERVICES, LP, ("Defendant"), alleges as follows:

# Nature of the Action

This action is brought by Plaintiff pursuant to the Fair Debt Collection Practices Act, 1. 15 U.S.C. § 1692 et seq. ("FDCPA").

# Jurisdiction and Venue

- Jurisdiction of this court arises pursuant to 15 U.S.C. § 1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy."
- Defendant conducts business in the State of Pennsylvania and, therefore, personal jurisdiction is established.
- Venue is proper pursuant to 28 U.S.C. § 1391(b)(2).

#### **Parties**

- Plaintiff is a natural person residing in Lansdale, Montgomery County,
  Pennsylvania.
- 6. Plaintiff is a consumer as that term is defined by 15 U.S.C. 1692a(3), and according to Defendant, Plaintiff allegedly owes a debt as that term is defined by 15 U.S.C. 1692a(5).
- 7. Defendant is a debt collector as that term is defined by 15 U.S.C. 1692a(6), and sought to collect a consumer debt from Plaintiff.
- 8. Defendant is a national company located in Houston, Texas.
- Defendant, in the ordinary course of business, regularly, on behalf of itself or others, engages in debt collection.

### **Factual Allegations**

- 10. In or around March of 2014, Defendant placed collection calls to Plaintiff seeking and demanding payment for an alleged consumer debt.
- 11. Plaintiff's alleged debt arises from transactions for personal, family, and household purposes.
- 12. Defendant called Plaintiff's telephone number at 215-362-76XX.
- 13. In or around March of 2014, Defendant called Plaintiff and left a voicemail message on Plaintiff's answering machine. See transcribed voicemail message attached hereto as Exhibit A.
- 14. In the voicemail message, Defendant failed to meaningfully disclose the company's name or the nature of the call or state that the call was from a debt collector. See transcribed voicemail message attached hereto as Exhibit A.

- 15. In the voicemail message, Defendant directed Plaintiff to call back telephone number 866-749-7274, extension 6127, which is a number that belongs to Defendant. See transcribed voicemail message attached hereto as Exhibit A.
- 16. Defendant is using false, deceptive and misleading means in connection with attempting to collect a debt by not identifying the purpose of its phone calls or that they are an attempt to collect a debt.

#### **CLAIM FOR RELIEF**

# Count I - Fair Debt Collection Practices Act

- 17. Defendant's violations of the FDCPA include, but are not limited to, the following:
  - a. Defendant violated §1692d of the FDCPA by engaging in conduct the natural consequence of which is to harass, oppress, or abuse Plaintiff;
  - b. Defendant violated §1692d(6) of the FDCPA by placing collection calls to Plaintiff without meaningful disclosure of the caller's identity.
  - Defendant violated § 1692e of the FDCPA by using false, deceptive or misleading representations or means in connection with the collection of the debt;
  - d. Defendant violated § 1692e(10) of the FDCPA by using deceptive means in an attempt to collect a debt;
  - e. Defendant violated § 1692e(11) of the FDCPA by failing to disclose in its communications with Plaintiff that the communication was from a debt collector.

WHEREFORE, Plaintiff prays that judgment be entered against Defendant for the following:

(1) Statutory damages of \$1000.00 pursuant to 15 U.S.C. § 1692k;

- (2) Reasonable attorneys' fees, costs pursuant to 15 U.S.C. § 1692k; and
- (3) Awarding such other and further relief as may be just, proper and equitable.

Dated

RESPECTFULLY SUBMITTED,

Jason M Rettig, Esquire

100 W Monument Ave Hatboro, PA 19040

Phone :(267) 879-9054

E-mail: rettiglaw@yahoo.com

Attorney for Plaintiff

# **EXHIBIT A**

"Hi, Robert Reinking, this is (unintelligible), please give me a call back at 866-749-7274 extension 6127. Thank you."